

Dammok Toek (Goutte d'eau)

To assist vulnerable children and their families

Annual Report 2016



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Message from the director

My warmest welcome to our donors, partners and colleagues.

From its beginning, Damnok Toek (Goutte d'eau) has grown substantially and strengthened its knowledge and activities in caring, treating and reintegrating children into the Khmer society. We are still following the needs of the beneficiaries and 2016 was an exciting year with the opening of a new center.

In Poipet, there was an urgent need to ensure the safety of the repatriated/deported children and to provide them an assistance.

In August 2016, Damnok Toek, Peuan Peuan and Krousar Thmey, all strategically located on the border, joined their efforts and opened the Childsafe Drop In Center at the deportation Place (Phsar Mongkul) and became the first point of contact for deported and repatriated children migrants.

2016 marks a lot of administrative and legal procedures for Damnok Toek.

A new law creates the requirement to the NGOs to send regularly to the Ministry of Interior narrative and financial reports, bank statements and donors report. This shows that the Government wants to be more aware of the NGOs work in term of transparency and accountability.

The organization also had to renew for the fourth time the Memorandum of Understanding (MOU) with the Ministry of Social Affairs, Veterans and Youth Rehabilitation (MoSVY). For this process we want to make sure that the organization implements the new rules respectfully and works closely with the MOSVY in order to respect its new vision: Residential care center should be the last alternative and should be converted into Community care, Family care or Group Home projects.

Furthermore, Damnok Toek signed the first MOU with the Ministry Of Education Youth and Sports. By signing this new document, the MoEYS recognizes the hard work done by Damnok Toek to give access to Education to the most vulnerable children.

We recognise that none of the important work we do is possible without the support of our donors, partners, network and especially the Board of Goutte d'eau-Switzerland.

We are dedicated to working hard and doing our best to fulfil our duties with the collaboration of each of our valued colleagues.

Dr. Sovannarith Sam
Executive Director, Damnok Toek





Who we are

Mission

To enable vulnerable or marginalized children to have all of their basic needs met and their rights respected.

Vision

Our vision is to assist all vulnerable children, particularly:

- Trafficking victims;
- Street working or street living children;
- Young people living with physical or intellectual disabilities;
- Victims of any kind of exploitation or abuse.

4 key pillars

- 1) **Non-Formal Education and Reintegration:** to provide non-formal educational opportunities to vulnerable children and provide a pathway into public schools, universities and other mainstream education.
- 2) **Vulnerable Children, Safe Migration and Anti-trafficking:** to prevent and reduce all forms of abuse of children in Cambodia by providing support to vulnerable children; including neglected

children, trafficked children, migrant children and street working children.

- 3) **Access to Employment and Sustainability:** to safeguard organisational sustainability by using a holistic multipronged approach; including Vocational Training; setting up a Social Business; and Income generating activities.
- 4) **Physical and Intellectual Disabilities:** to offer specialized services to disabled and vulnerable children, allowing their psychological, social and physical recovery and development, in order to enhance their chances for a sustainable reintegration and an independent adult life.

History

1997

Goutte d'eau Switzerland started work in Cambodia and established a center for vulnerable children in Neak Loeung.

1999

Following a request from the government, Goutte d'eau implemented a project to rehabilitate children using substances and reintegrate victims of trafficking in Poipet.

2001

The project in Neak Loeung was localised and ran independently as a local NGO registered with the Ministry of Interior under the name Damnok Toek Cambodia.

2003

The project in Poipet was registered as a Cambodian NGO, at the Ministry of Interior, with the local name Damnok Toek Poipet.

2003

Damnok Toek Cambodia and Goutte d'eau opened a shelter for children with disabilities in Phnom Penh.

2012

Damnok Toek Cambodia and Damnok Toek Poipet merged into a single organisation called Damnok Toek (Goutte d'eau). Officially operating under the new entity as of January 2013.

Where we work

Damnok Toek (DT) works in three main locations throughout Cambodia; Neak Loeung, Poipet, Phnom Penh and Kep.

Neak Loeung

Since 1997, DT has been running a drop in center and a residential shelter in Neak Loeung. These facilities provide vulnerable children both from communities and DT's residential center with access to counselling, non-formal education, vocational training and medical care.

Poipet

Beginning work in Poipet in 1999, DT has been assisting vulnerable children and their families through a range of targeted health, education and vocational programs. Located in the north west of Cambodia at the main border crossing to Thailand, Poipet can be an exceptionally hazardous place for children.

Phnom Penh

The significant number of children living with a disability (CWD), combined with the lack of specialised structures in Cambodia; led DT to open a center in Phnom Penh (in August 2003) for children and with physical and/or intellectual disabilities.



Highlights of 2016

Milestones.

❖ ChildSafe Drop In center in Poipet

Childsafe Drop In center - Poipet

Field observation conducted by Damnok Toek, Peuan Peuan and Krousar Thmey determined the need for a new structure to welcome children deported from Thailand. Indeed, the number of children deported escalated following the new regulations set by the Thai government.

Faced with this situation, the 3 partners opened a center at the border to ensure the safety of the most vulnerable migrants and to provide assistance in building their futures. The staff of the Childsafe DI Center interviews undocumented Cambodian migrant children and youth (0 to 24 years old) upon their arrival in Cambodia, screens individual cases, provides counselling, and refers vulnerable cases to the services provided by other partners across



Project achievements in 2016

Child Protection

All DT's projects are geared towards the goal of protecting children and serving their best interests.

Nation-wide partnership programme aiming to strengthen child protection in Cambodia



Implemented by DT's partner **Friends International (FI)** (with **UNICEF's** support), the 3PC project aims to strengthen child protection in Cambodia, by improving cooperation within child protection organisations and with local authorities. DT works with a network of nine organizations in five different provinces to achieve this goal.

ChildSafe Network and Hotline

ChildSafe®



The international ChildSafe network consists of individuals, businesses and groups who protect children from abuse and prevent them from being placed in abusive situations (www.childsafe-international.org). The network aims to reduce the number of children living and working on the streets and improves the protection of children from all forms of abuse; "ChildSafe members" are people in the communities and are trained by DT's staff on child protection and how to distinguish at-risk children. Trained Childsafe members include street sellers, moto taxi drivers, policemen or security guards. They are monitored by DT's social workers and attend regular refresher trainings and meetings. In addition, a ChildSafe Hotline enables ChildSafe members, partners, or any person in need to call 24 hours/7 days a week and report if a child is seen to be in an at-risk situation.

In 2016

DT has a team of 68 childsafe agents and the social workers received 331 calls



Education

Non-formal education

The Non-Formal Education (NFE) program provides access to education for vulnerable community children who are not able to access public school: mainly due to their families dire socio economic circumstances (making school unaffordable). NFE's offer children from grade 1- 6, a catch up programme.

The NFE program has a curriculum based on the governmental public school system, allowing them to reintegrate into mainstream public schools. DT then supports families' with the costs of school materials and uniforms to enable them to go to school each day. DT ensures that the children continue attending school, through close cooperation with teachers and home visits if the child misses three consecutive days of school. This is key to enable the children to accomplish a full cycle of primary education and continue to secondary school.



In 2016

In average, 462 children attended NFE classes



Vocational Training

The Vocational Training (VT) program primarily welcomes young adults that are unable to be reintegrated into public school from DT's residential centers. The students that graduate the program are given an apprenticeship at a local business.

The VT program (tailoring, motorbike repair, hair dressing, carpentry and beauty class) and job placement are one of the main components of DT's reintegration strategy for older children, offering them the possibility of becoming economically autonomous.

The young adults are given the opportunity to gain on the job experience and develop links in a real professional environment. DT has links with other NGO apprenticeships, making it easier to transition into the formal employment sector.

In 2016

77 youth received a vocational training

Community kindergartens

Community kindergartens provide access to early childhood education and preparation towards formal education in public schools.

DT provides a 2-hour class each morning and well as educational materials. DT opened a new kindergarten in 2014, after local authorities observed 50 out-of-school children in the village and asked DT for support. The local authorities contributed by building the structure and partially covering the teacher's salaries. DT is providing technical expertise to ensure the kindergarten is a child-friendly space, and will train the kindergarten teachers.

In 2016

**2 new kindergartens opened
125 children attended the Kindergartens**



Prevention

Drop-In Centers

DT's Drop-In Centers in Poipet and Neak Loeung are a key part of our programs, offering an entry point for children and parents into services. The centers offer a safe and child-friendly space for street children to take a break from their daily work. Children can also benefit from a daily two-hour literacy and numeracy class. Outreach takes place regularly in the streets, rubbish dumps, directly in communities and where children work on the Thai/Cambodian border. Each month workshops are organized in communities to sensitize children, youth and adults on topics affecting the communities such as trafficking, the importance of education, HIV, substance abuse, and sexual exploitation. Specific outreach also takes place to target children using drugs.

In 2016

90 new beneficiaries outreached in 2016

Mobile Rehabilitation

The mobile Rehabilitation Unit offers specialised services to vulnerable children assisting with their psychological, social and physical recovery from addiction. An independent evaluation of the Rehabilitation Center

was undertaken in April 2015 to ensure the effectiveness, duration and appropriateness of the service. It also looked at the treatment and reintegration interventions provided. As part of the evaluation it was discovered that children using drugs were non-longer on the street, and had moved into the village (community). To counter this changing dynamic, it was decided that the Rehabilitation Center would be closed and be replaced by the Mobile Rehabilitation Unit. To facilitate this change Planet Wheeler assisted DT to purchase a Tuk Tuk for mobile outreach. It has enabled DT social workers to reach more drug using children and young people. The Tuk Tuk goes directly to the community 4 times a week and carries out mobile drug rehabilitation outreach (It also includes a Mobile Library).

In 2016

The project received 19 new beneficiaries



Alternative Care

“Alternative care” refers to children living in a different setting than their immediate families. This is sometimes the last option if children are at risk of trafficking or abuse in their family settings or in cases where the child’s family cannot be traced. DT offers mid to long term shelter for vulnerable girls and boys that need a safe place to live.

Transitional Care center

DT’s **recovery shelters** are designed primarily for children and youth that were victims of trafficking to Thailand, victims of child labour, or to children living on in the streets. These centers welcome children for between 6 and 12 months, and emphasis is put on counselling, trauma rehabilitation and family tracing. Our **longer-term shelters** offer the possibility for the children to re-build their lives and access education. Each placement within a shelter is carefully considered; DT believes institutionalisation must come as last resort, and only if it is in the best interest of the child.

In 2016
The transitional care centers received 52
beneficiaries

Reception center

The Reception Center opened in Poipet in 2001, as part of the Return and Reintegration of children trafficked to Thailand-Project (supported by IOM), The center focuses on repatriating Cambodian children from Thailand. The reception center offers effective and sustainable remedies for victims of human trafficking, with an emphasis on assistance delivery by grassroots organizations; including, but not limited to, housing, food, legal aid, access to justice, psycho-social support, medical care, training and sustainable livelihoods.

In 2016
The Reception center welcomed 37 beneficiaries



Independent Living Home

In order to facilitate the transition of the young adults out of DT's residential centers into adulthood and independent living, DT rents apartments for youths to live together as flat mates. The facilities were adapted to the Cambodian context, and what is considered as common living for young adults living independently from their families; the tenants share one room, kitchen and bathroom.

A contract has been signed with each tenant where they have committed to respect the rules of the home and cooperate with the social worker towards achieving independence and autonomy. Each tenant is required to be engaged in an activity aimed towards increasing his or her independence; such as higher education, vocational training or employment. In exchange, DT provides financial and social support

to the tenant and accompanies them towards full socio-economic independence.

A gradual contribution will be paid by the tenants (youths), with the aim of enabling them to gradually gain autonomy, act as an adult, and reduce dependency on DT's support. The aim is for the youths to live sustainably and cover all of their expenses.

**In 2016
6 beneficiaries**



Health

Clinics

DT has been providing basic medical care for children in the community since 1997. The Medical Clinics in Poipet and Neak Leung provide care to children in DT's projects; added to this, they provide members of the community access to consultation and treatment for a very low cost.

For serious cases consultation and treatment are free of charge, and if necessary children are referred to a hospital (mainly in Phnom Penh or Siem Reap). DT's medical care focuses on the reduction of child malnutrition. Due to their poor socio economic circumstances, some mothers are not able to breastfeed their babies. DT supports several families with powdered milk to prevent malnutrition and child mortality.

consultation appointments 2016

out patient 4921

in patient 2711

new patients 2231

Referrals 177

Total Appointments 7632

powder milk support 54



Income generation

Income Generation Activities

The Income Generation Activity Scheme (IGAS) aims to help families gain a regular income and reduce the risk of households resorting to their children's labour to gain additional income. The participating families committed to send their children to school, to take good care of them and to prevent them from working on the streets. DT provides loans of up to \$300, used by families to start small businesses. They are also offered training and close support to ensure the business is sustainable. The IGAS has been extremely successful and continues to sustainably grow. Families have respected the contract and worked hard to develop their businesses.

**In 2016
22 families supported**



Disability



Children living with a disability are amongst the most vulnerable in Cambodian society. Few services exist in-country, especially a specialist residential center like DT's. People living with an intellectual disability are stigmatized and discriminated against within communities. In Cambodia

people with disabilities, are more likely to live poverty and people with disabilities suffer from social exclusion and discrimination. In addition, children with disabilities require highly individualized and tailored care that few institutions can offer, especially in the long-term.

DT's Phnom Penh center shelters up to 30 children and young people living with physical and/or intellectual disabilities. Many of the children are former street children, as well as children who were abandoned or trafficked. Residents benefit from medical care, physical therapy, occupational therapy, psycho-social support, and also attend school outside the center when appropriate. DT supports children to develop skills, enabling them to gain autonomy and re-integration when possible.

Staff capacity building in disability

Since the beginning of this project in Phnom Penh, one of the main challenges has been hiring qualified staff able to work with children with intellectual disabilities. To face this constraint, regular trainings have been organized with partner organizations to develop and improve the staff's capacities and adapt them to the children's intellectual and physical needs.



Networks and collaborations

DT believes in working closely with a wide range of partners, including authorities, public services and other non-governmental organisations.

DT (Goutte d'eau) is a member of the following networks:

- **Banteay Meanchey Quality of Education Support Team:** a group regrouping 17 NGOs with main goal main to improve the quality of education in partnership with the provincial Department of Education Youth and Sports.
- **Border Issue Group on Children:** a group containing NGOs working with Thai and Cambodian authorities for the protection of children at the border
- **Border Victims Support Team:** a cross-border joint outreach team consisting of Cambodian and Thai NGO
- **Cambodia's Street Children Network**
- **CYTI Alliance:** an international network of NGOS, coordinated by **Friends International**, committed to protecting children
- **COSECAM Coalition to Address (the sexual) Exploitation of Children in Cambodia:** a network including 24 NGOS which aims to advocate for improvements and working to assist children in need
- **Disability Action Council:** a national coordination and advisory body on disability to the Royal Government of Cambodia. It provides recommendations for the rights of persons with disabilities in Cambodia
- **Goutte d'eau - a child support network:** a group containing Cambodian NGOs working on child protection. The main objective is to transfer knowledge and provide financial support to local NGOs
- **NEP for non-government education:** promotes active collaboration between NGOs working in education and advocates on behalf of its member organizations in policy meetings and discussions with the Ministry of Education Youth and Sports.



Thank you

Damnok Toek is grateful for the generous support of the following partner organisations.

We also appreciate the support and contributions from our private donors and volunteers.

We look forward to continuing these partnerships in 2017 and beyond.



Contact and donation details

Damnok Toek is able to continue its work protecting children thanks to the generous support of both large and small donors.

Account holder	Damnok Toek
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If you have questions regarding the contents of this report or the work of Damnok Toek please get in touch with us at one of the addresses below.

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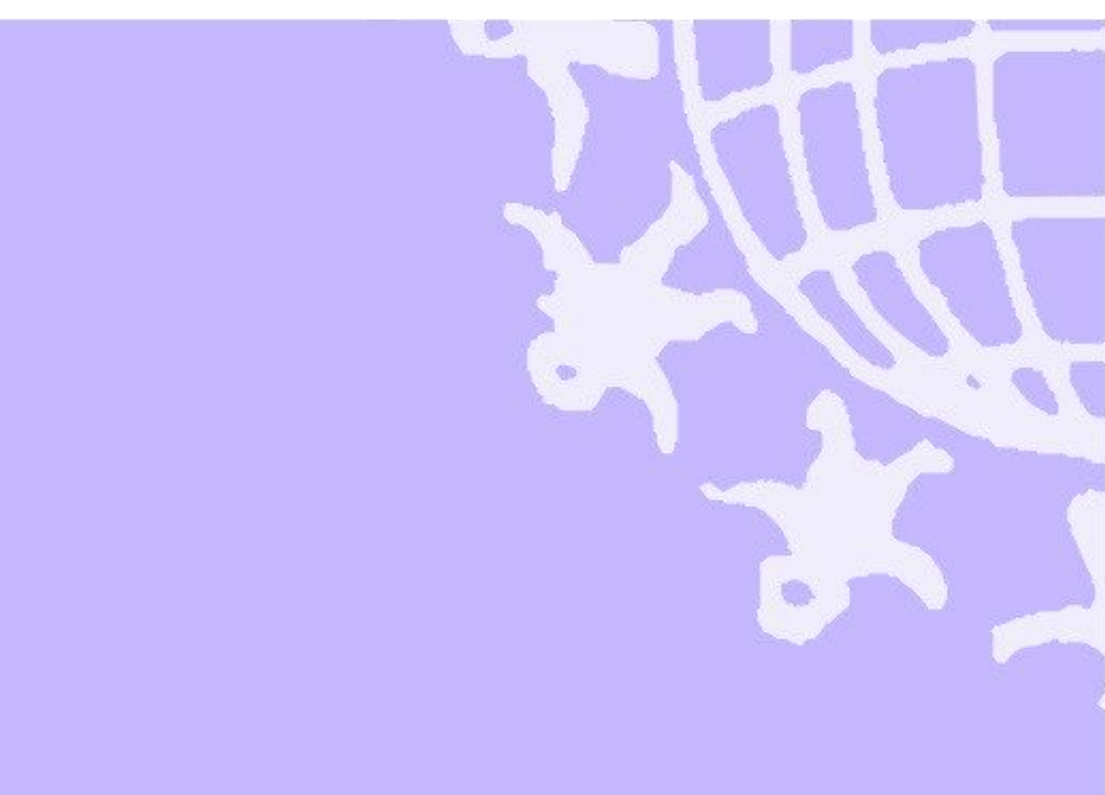
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Financial Report

* All amounts are in USD	Total 2015	Total 2016	Variation	
Grant receipts	636,728.00	459,013.00	(177,715.00)	-28%
Other donations	12,821.00	9,084.00	(3,737.00)	-29%
Other income	7,712.00	10,337.00	2,625.00	34%
TOTAL RECEIPTS	657,261.00	478,434.00		
General Costs	332,203.00	317,590.00	(14,613.00)	-4%
Project Costs	290,891.00	254,368.00	(36,523.00)	-13%
TOTAL Disbursements	623,094.00	571,958.00		



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